

Safeguarding Stories

Your experience of the adult safeguarding process



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Healthwatch York is gathering people's experiences of the safeguarding process.

We are inviting people, or their representatives, who have experienced a safeguarding enquiry to tell us how it felt.

We don't need to know why you became involved in the safeguarding process.

But we do want to know how the process felt.

Why should I take part?

- + To help us understand how it felt to be part of a safeguarding enquiry
- + To help us understand how satisfied people are with their safeguarding enquiry
- + To help us understand what works well and what needs to be improved

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Your contribution will help improve the adult safeguarding process for others.

What will Healthwatch York do?

- + We will listen to what you have to say
- + We will remove any names and identifying details from your story
- + We will identify themes from the stories we collect
- + We will present the themes to the York Safeguarding Adults Board

What will I be asked?

We will ask about things like:

- + How you (or the person you support) got involved in the process
- + Were you feeling unsafe? Did someone ask on your behalf?
- + How long the process took
- + If you felt things were well explained
- + If you (or the person you support) feel safer as a result of the process

What should I do next?

You can phone **01904 621133** and ask for **Healthwatch York**

Or tell whoever gave you this leaflet that you'd like to take part.

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What if I'm not comfortable talking to you about this?

If you prefer, you can write us an email or letter instead of talking on the phone.

We will email or write back to you.

Email:

healthwatch@yorkcvs.org.uk

Post:

**Safeguarding Stories
Freepost RTEG-BLES-RRYJ
Healthwatch York
15 Priors Street
York YO1 6ET**



Why is Healthwatch York doing this?

Healthwatch York is an independent monitor of health and social care. City of York Safeguarding Adults Board want an independent organisation to gather the experiences of people who have been through a safeguarding enquiry.

What is the Safeguarding Adults Board?

The Safeguarding Adults Board is a group of people from key organisations (eg City of York Council, health services, independent care providers and the police). They work with organisations across York to help protect adults from abuse or neglect.

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