

← The Safeguarding Adults Board

York's Safeguarding Adults Board has representatives from City of York Council, North Yorkshire Police and other health and voluntary organisations. The board meets regularly and the members are responsible for making sure that their organisations work to protect people from abuse.

You can learn more by visiting this website:
 www.safeguardingadults.york.gov.uk

← Remember

- ← everyone has the right to live their life free of any kind of abuse - abuse is always wrong
- ← if you want to get help for someone else, try to involve them in the decision to get help
- ← you can get advice anonymously

← What to do

Many of these abuses can be a crime. If you wish to report a crime;

Call North Yorkshire Police on  **101**
In an emergency  **999**

To report a safeguarding concern contact Adult Social Care  **01904 555111**
At weekends or after 5pm  **01609 534527**

Hearing impaired customers can use the text facility  **07534 437804**

To report abuse online:

 www.safeguardingadults.york.gov.uk

If you would like this information in an accessible format (for example in large print, on CD, by email or in another language) please contact us;

 (01904) 551550

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

 01904 551550

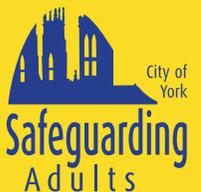
No-one should have to put up with abuse

Are you, or is someone you know being abused?

Even if you are unsure, there are people who can help.

To raise a concern
01904 555111

www.safeguardingadults.york.gov.uk



What is abuse?

Abuse can take many forms:

 **Physical** - including assault, hitting, slapping, pushing, misuse of medication, restraint or inappropriate physical sanctions.

 **Financial or material abuse** - including theft, fraud, internet scamming, coercion in relation to an adult's financial affairs or arrangements.

 **Sexual** - including rape, indecent exposure, sexual harassment, inappropriate looking or touching, sexual teasing or innuendo, sexual photography.

 **Psychological** - including emotional abuse, threats of harm or abandonment, deprivation of contact, humiliation or blaming.

 **Neglect and acts of omission** - including ignoring medical, emotional or physical care needs, failure to provide access to appropriate health, care and support or educational services or withholding the necessities of life, such as adequate nutrition and heating.

 **Domestic abuse** - including psychological, physical, sexual, financial, emotional abuse; so called 'honour' based violence.

 **Modern slavery** - encompasses slavery, human trafficking, forced labour and domestic servitude.

 **Discriminatory** - including forms of harassment, slurs or similar treatment because of race, gender and gender identity, age, disability, sexual orientation or religion.

 **Organisational abuse** - including neglect and poor care practice within an institution or specific care setting such as a hospital or care home.

 **Self-neglect** - this covers a wide range of behaviour neglecting to care for one's personal hygiene, health or surroundings and includes behaviour such as hoarding.

Who is most at risk from abuse?

Abuse and neglect can happen to anyone, anywhere: in your own home or a public place, while you are in hospital or attending a day centre, or in a college or care home.

People who may not be able to protect themselves because of their care support needs are particularly vulnerable.

Who may be the source of the abuse?

It can be any of the following:

- partner/relative
- friend or neighbour
- person in a position of trust
- a paid or voluntary carer
- a stranger



What we will do

Once you report the suspected abuse we will look carefully at the situation and ask you what you want to happen. This may lead to a full investigation and may involve health services and the Police.

We will take steps to:

- ensure the adult at risk is protected in the future and work on a plan to make them feel safer
- speak to the Police if a criminal offence has been committed